

Trust & Privacy Phone, Text & Email Communications Policy

Effective Date: 2024

Organization: Miss Texas Volunteer, Texarkana, Texas

What This Policy Covers

Miss Texas Volunteer ("we," "us," or "our") may contact you by phone call, text message (SMS or MMS), or email about our programs, events, pageants, scholarships, and other organization news. This policy explains how we handle all three types of communication — what we'll send or say, how you can opt out, and how we protect your information.

Your Consent Matters

We will only contact you — whether by phone call, text message, or email — if you have given us permission first. Here's what that means:

You must agree to be contacted before we call, text, or email you.

We'll tell you clearly what kinds of communication you're signing up for (event reminders, pageant updates, scholarship news, etc.).

Your consent only covers communication from Miss Texas Volunteer — we will never share or sell your number or email address to other organizations.

If too much time passes after you give consent, we may ask you to confirm again before reaching out.

What Kind of Calls, Texts, and Emails We Send

We may call, text, or email you to share things like:

Pageant and event announcements

Contestant reminders and important deadlines

Scholarship opportunities

Volunteer and community service updates

General organization news

Newsletters and program highlights (email only)

Phone calls from us will always be made by a real Miss Texas Volunteer team member or an authorized representative — we do not use robocalls or auto-dialers. Emails will always come from an official Miss Texas Volunteer email address. We do not send spam, promotional offers from third parties, or any illegal or inappropriate content through any channel.

How to Stop Receiving Calls, Texts, or Emails (Opt Out)

You can stop any of our communications at any time — it's easy:

For texts: Reply STOP (or CANCEL, END, QUIT, or UNSUBSCRIBE) to any text we send.

For phone calls: Simply tell our team member during the call that you'd prefer not to receive calls, or contact us directly at the information below.

For emails: Click the Unsubscribe link at the bottom of any email we send, or reply and ask to be removed.

We will honor your request promptly and update our records. You won't be charged anything to opt out. Opting out of one channel (e.g., texts) does not automatically opt you out of others (e.g., email) unless you request that specifically.

Once you opt out of a communication channel, we will not contact you that way again unless you give us new permission.

Identifying Who Is Contacting You

Every text, phone call, and email from us will clearly identify it as coming from Miss Texas Volunteer. When we call, our representative will introduce themselves and state they are calling on behalf of Miss Texas Volunteer. All emails will come from an official @misstexasvolunteer.net address. You should never receive communication from us where the sender or caller is unclear. If you ever receive a suspicious message claiming to be from us, please contact us directly to verify.

Your Privacy

Your phone number, email address, and personal information are governed by Miss Texas Volunteer's Privacy Policy. We take your privacy seriously and will never use your contact information for any purpose beyond what you've agreed to.

Please be aware that text messages travel over wireless networks, and emails travel over internet networks, neither of which we fully control. We cannot guarantee that every message will be completely private or secure. Use good judgment about what personal details you share via text, email, or over the phone.

Message, Call & Email Delivery

We do our best to reach you, but we can't guarantee every text, call, or email will connect. Factors like your wireless carrier, phone settings, spam filters, or internet connection may affect whether a message arrives or a call goes through. We are not responsible for delayed or undelivered messages, missed calls, or emails that land in your spam folder.

If we leave a voicemail, it will identify the caller as Miss Texas Volunteer and include a callback number. If an important email seems to be missing, please check your spam or junk folder and add our email address to your contacts to help ensure future delivery.

Changes to This Policy

We may update this policy from time to time. If we make significant changes, we'll let you know. The most current version will always be available at misstexasvolunteer.net.

Contact Us

Questions about our phone, text, or email communications? Reach out to us:

Miss Texas Volunteer

10 Accomac Place

Texarkana, Texas 71854